

my(DT) +

CEC

Customer Experience Center



A space for greater innovations

Welcome to our online hosted CEC to drive joint value creation! Either online or on-site, it is a space to collaborate and network for greater innovations.

The CEC (customer experience center) concept is introduced to boost validation of detector solutions for customer-specific applications, test proof of concepts, and demonstrate emerging solutions. It enables to find performance- and cost-optimized solutions, and to speed up the time-to-market of X-ray systems in all segments, from value to premium.

The CEC promotes optimization of imaging parameters, development of software and algorithms, and all needed evaluations well before the X-ray system specification has to be frozen. It enables real-time, real-world testing of industrial and security applications.

The CEC concept is easily scalable to a variety of applications. Target applications could be used for pinpointing fragments of glass in beverage or food packages, non-destructive testing (NDT) of batteries and other

automotive parts, and everything in between. Whatever the application, let's work together to find the optimal detector solution for it.

The CEC is also ideal for hosting training sessions on diverse digital imaging topics and learning more on our capabilities from technology and product creation to volume production. The CEC is at your service to enhance your know-how, so that you can take full advantage of the value-adding features of our solutions.

The CEC concept enhances both online and in-person interaction and comes with the ability to customize visits based on goals. Either online or on-site, it is a space to collaborate and network for cumulative know-how and greater innovations. We are pleased to provide the CEC experience to you globally yet locally.



On-site center in Wuxi

Our first on-site center is in Wuxi, Greater Shanghai area. The CEC in Wuxi is well-equipped for industrial imaging needs. The on-site X-ray application development laboratory meets imaging performance evaluation standards, as provided by the American Society for Testing and Materials (ASTM), for example.

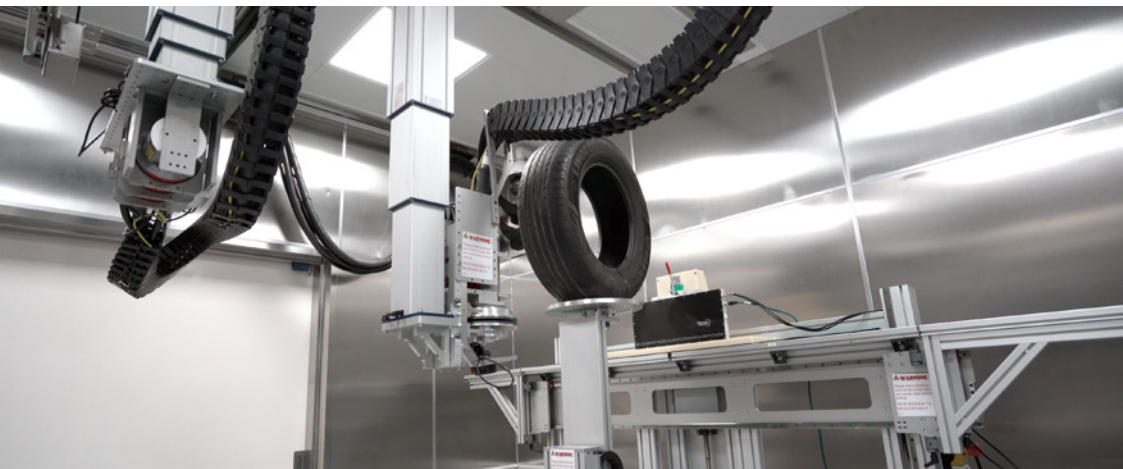
The laboratory is leveraging best-in-class technologies and the latest equipment. The lab is built on a modular design to be adaptable to customer-specific needs. It scales easily for variety objects, from small components

to large-scale objects such as truck tires. Furthermore, it has manipulators for simulating applications up to line speeds of 3 m/s.

In the Wuxi CEC, off-the-shelf demo units cover all the company's standard linear, flat panel, computed tomography (CT), and photon-counting X-ray detectors targeted at industrial and security applications. In addition, the CEC offers capabilities and state-of-the-art equipment for failure analysis, environmental testing, and repair services, with fast response rates.

Pluses you get

- + Application-optimized imaging performance
- + Proven detector solutions
- + Faster time-to-market
- + Maximized uptime
- + Maximized lifetime
- + Total cost savings
- + Easiness
- + Rapid response
- + Cumulative know-how
- + Think-tank for future innovations



Features

- Online or on-site
- Application testing
 - Targeted for industrial and security solutions
 - Easily scalable for a variety of applications
 - Meets imaging performance evaluation standards
 - Off-the-shelf demo units covering DT standard offering
 - Leveraging best-in-class technologies and the latest equipment
- Other services
 - Training
 - Repair
 - Failure analysis
 - Environmental testing



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